protel SPE

The Single Property Edition for individual hotels

The protel Single Property Edition is our exclusive hotel management software for mid-market operators and large individual hotels. Check in, serve and check out your guests with the greatest of ease: protel SPE provides effortless processes and fast, reliable access to all crucial information.

protel SPE is a mature, internationally proven hotel management solution that provides powerful support for all your activities. Learn about your guests, their stays and their preferences. Proactively manage your hotel's occupancy levels, raise efficiency and boost profits and revenues.
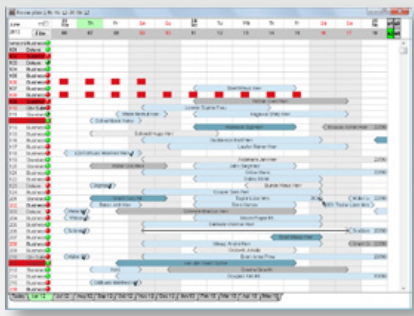
Learn about some of the main features and functionalities of protel SPE:
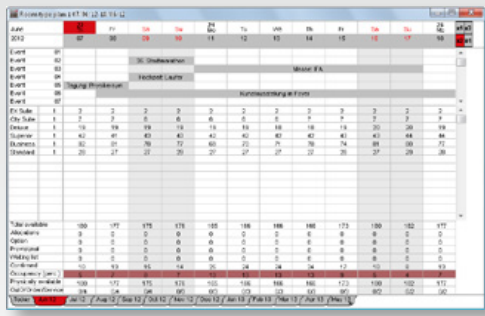
protel Room Plan

▼ Reserve rooms for individual travellers or groups

▼ Change bookings or move guests to different rooms

▼ Access the guest profiles to enter or edit guest data

▼ Check/edit the room status, block/unblock rooms

▼ Scroll through the calender to see previous and coming months
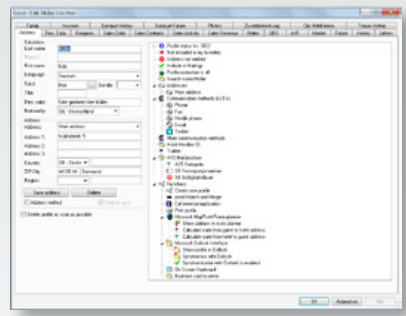
protel Room Type Plan

▼ Use the active room type plan to edit reservations for groups across different types and time periods

▼ Simply drag and click to reserve your guests' preferred room types

▼ Track your occupancy situation

▼ Keep an eye on allocations, options, waiting lists, percentage occupancy, et cetera

▼ Enter and edit events

The protel Room Plan:
all reservations and rooms at a glance

Check availability and occupancy in protel Room Type Plan

The protel Guest Profile is the ideal foundation for effective marketing

protel Guest Profile

▼ Use the protel guest profile to record your guest data

▼ Store address, reservation and revenue details

▼ Keep track of guests' personal preferences

protel Navigator

▼ Access to all front office functions

▼ Pull it up at any time from a guest's name in any list, in the room plan or in one of many dialogs

▼ Enter and edit a guest's personal data, reservation and billing details

▼ Enter/edit a guest's preferences and special requests
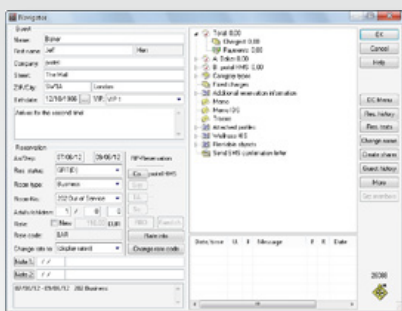
▼ Edit group reservations

protel Sales Enquiry

▼ Full-featured support wizard to support the reservation process

▼ Use the sales enquiry dialogue to offer optimum rates to your guests

▼ Activate the wizard by pressing any key

▼ Check the individual daily rates for each day of the inquired period

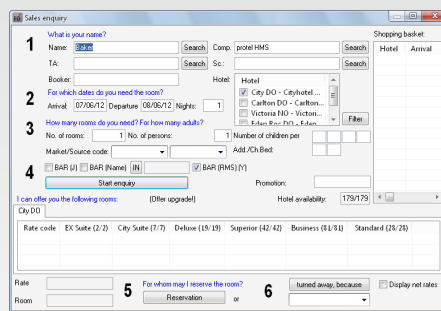▼ Work with daily BAR (Best available rate)

protel Reporting

▼ Use protel's integrated reporting function to get more insights into your business

▼ Track key performance indicators on reservations, revenues, occupancy and average rates

▼ Use complex analytics such as period-specific analyses of market segments

▼ Export your data into Microsoft Excel

▼ Use business intelligence functions to translate actionable information into informed action
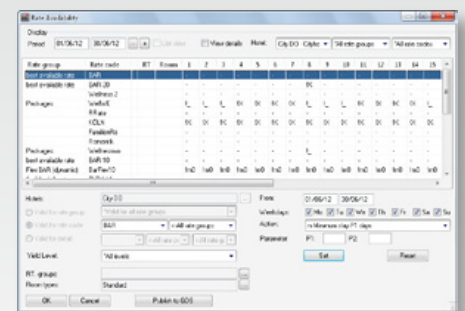
protel Rate Management

▼ Assign rate codes with a fine degree of granularity

▼ Use dynamic rate management to automatically optimize your average room rate

▼ Specify a particular pricing strategy for individual days, weeks or even an entire year

▼ Activate and deactivate rates automatically depending on the strategy

▼ Identify your hotel's current and expected occupancy, broken down by room category or individual room

protel Navigator: the main switchboard to all front office functions

The protel Sales Enquiry Wizard helps staff to always offer the optimum rates

Rate Availability: assign rate codes with a fine degree of granularity

protel extensions complete your hotel management system to a perfect all-in-one hotel software solution. Many interfaces to external systems and software Add-ons are at your disposal. All functions you need are also available to you on your smartphone or tablet PC. Check our website for more:

www.protel.net