ProfitWatch

METROPOLIS 📶

"Why can't all hotel system software work as well as Profit-Watch? Installation and configuration are straight forward and easy. Reporting is flexible and automatic. Technical support is rarely needed, but available, knowledgeable and personable when called. I will never go back to a closed, proprietary call accounting system ever again."

Bill Keener General Hotels Corporation



PREMIER PROPERTIES



Domestic Clients

Trump Towers
Hilton Hotels
Marriott Hotels
Sheraton Hotels
Starwood Hotels
Choice Hotels
Best Western
Accor

Global Clients

Wyndham International InterContinental Hotels Group Marriott International Trump International Oman Millennium Resort

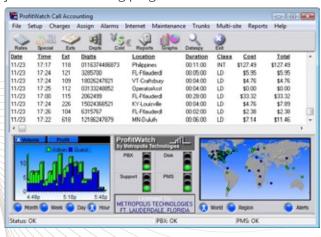
Support

Live 24/7 emergency support Quarterly rate table and area code updates Periodic software upgrades

Looking to increase your revenue this year? ProfitWatch can help.

With increased competition, an abundance of discounted hotel booking sites, and a decreased economy, it is no wonder hoteliers are looking for an advantage in today's market. ProfitWatch is more than just a call accounting program. With customized rate

tables and bill back options, hotels can offer guests a promotional free calling period to entice in-room phone use. Additionally, using the ProfitWatch hot spot map indicator, hoteliers can track marketing campaigns to target geographic regions and potentially increase bookings.



The Solution

www.interact-group.net

- **Customized Bill Back** Offer promotions to guests to entice phone use with customized rate tables and bill back options
- **911 Triple Alerts** Receive immediate notification via email, SMS, and screen pop-ups when an emergency call has been placed anywhere on the property
- Connectivity Loss Alarms Prevent lost revenue due to lost data trasmittal with ProfitWatch's traffic light indicators and sophisticated alarms via email, SMS, and screen pop-up
- Missed Wake Up Call Notifications Receive notifications for missed wake up calls to increase customer service to your guests
- Trunk Analysis Interface A missed call is a missed opportunity. Prevent callers from receiving busy signals and reduce trunk expenses by monitoring trunk capacity with minute-by-minute activity to optimize trunk usage
- Marketing Campaign Tracking Track and report on all incoming call activity in order to target your marketing campaigns and analyze their geographic success



